ORGANIZATION ANALYSIS
Who is your ideal 'customer'? Note: Your 'perfect customer' understands YOUR value proposition – what it is YOUR ORGANIZATION does, and does better than others. Your ideal customer is willing to pay for your services/product.
Who is/are your biggest competitor(s)? Note: Who is in the group of competitors that your ideal customer is using as a comparison group when considering options? Your competitors are those that the customer selects over you.
What is YOUR ORGANIZATION'S purpose? Note: Purpose includes considerations around - Why it exists, the unique value it brings to the world, what sets it apart, and why and to whom it matters.

MISSION ASSESSMENT		
Demand ID. The need we fill.		
Customer ID. Our ideal customer.		
Core Competence ID. What we do better than anyone else.		

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What is the purpose of your organization, what needed change should it bring about?

Key Activities

What are the most important activities our organization carries out?

Key Differentiators

What makes our organization unique?

Audiences

Who are our most important audiences, what do they need from our organization, and how do we reach them? (May include supporters, beneficiaries, researchers, etc.)

Key Challenges

What are the biggest challenges we face to carrying out or key activities?

Key Competitors

Who are our most important competitors, both not-for-profit and commercial?

Measures

What are the key measures of our success? (Include only strategically important measures, both financial and non-financial)

Existing Partnerships

Who do we currently partner with to help carry out our key activities?

Audience	Needs	Channels

Desired Partnerships

Who could help us carry out our key activities but aren't currently partners?

Potential Mergers

Who could we merge with to help carry out our key activities more efficiently or effectively?

Cost Structure

What are the most important costs associated with our model?

Top Income Streams

What are our most important sources of revenue? and how have they performed over the last 3 years?

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